



## Knowledge Base Article

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**Article ID:** 4071  
**Subject:** Missing Icons in Pro Gold XP 2.0 Menu (Missing Themes Files)  
**Last Modified:** April 16, 2009

**Applies to:** Pro Gold XP 2.xx

**Purpose:** During the upgrade of Pro Gold XP to a new version, the Themes files can be missed. These missing files cause a failure of the main menu icons to appear.

**Procedure:** Follow the steps below to download and run the Themes file:

- Click on the link below to access the themes2-0.exe file  
<http://www.taronetwork.com/pg2002/download/themes2-0.exe>
- Save the file to the Pro Gold XP folder (This is usually located in C:\Program Files\ProGold)
- Go to the Pro Gold XP folder and locate the themes2-0.exe file
- Double click on the filename to extract the files
- The extraction will create a Themes folder in the Pro Gold XP folder with the missing files
- Repeat the process for all workstations that are having the problem

**References:** Below is a link you can use to access Enhancement HelpNet Center resources, which includes the Knowledge Base Article (KBA) Library, Pro Gold XP Documentation, and Training Webcasts:

<http://secured.progoldi2.com/webcast.aspx>

- The Enhancement HelpNet links are located on the right side of the web page.

**Related articles:** N/A

**Keywords:** Themes, Blank, Missing, Icons, Menu, 2.0, 4071