



Knowledge Base Article

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Article ID: 4072
Subject: Missing Icons in Pro Gold i2 3.0 Menus (Missing Themes Files)
Last Modified: October 22, 2007

Applies to: Pro Gold i2 3.0

Issue: During the upgrade of Pro Gold i2 to a new version, the Themes files can be missed. These missing files cause a failure of the main menu icons to appear.

Resolution: Follow the steps below to download and run the Themes file:

- Click on the link below to access the themes3-0.exe file

<http://www.taronetwork.com/pg2002/download/themes3-0.exe>

- Save the file to the Pro Gold i2 folder. This is usually located in c:/Program Files/Pro Gold
- Go to the Pro Gold i2 folder and locate the themes3-0.exe file
- Double click on the file to extract the files- this will create a Themes folder in the Pro Gold folder with the missing files
- Repeat the process for all workstations that are having the problem

References: Below is a link you can use to access Enhancement HelpNet Center resources, which includes the Knowledge Base Article (KBA) Library, Pro Gold i2 Documentation, and Training Webcasts:

<http://secured.progoldi2.com/webcast.aspx>

- The Enhancement HelpNet links are located on the right side of the web page.

Related articles: N/A

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