



Knowledge Base Article

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Article ID: 4075
Subject: Pro Gold i2 3.0 Training Webcasts
Last Modified: December 8, 2008

Applies to: Pro Gold i2 3.0

Issue: Pro Gold i2 training is handled in an online meeting with a Pro Gold i2 trainer. Training has been divided into 19 training topics that have been arranged in a particular order to make the setup of Pro Gold i2 as easy as possible.

Resolution: There are several items that will help with the training and setup of your Pro Gold i2 system.

- Training Outline
 - The Training Outline shows the different topics and what is covered during each topic.
 - Use the link below to **view and print the training outline** in order to help you track your progress with Pro Gold training. Keep track of when the sessions were taken and who participated.
 - <http://secured.progoldi2.com/webcast.aspx>
 - Click on the link.
 - Select the Pro Gold i2 Training Outline option on the right side of the screen.
 - **Bring the Outline to all Webcast Training Sessions.**
 - There are also page numbers that show where more information on the topic can be found in the Pro Gold i2 Documentation.
- Webcast Training Sessions
 - The training schedule can be viewed online by clicking on the following link.
<http://secured.progoldi2.com/webcast.aspx>
 - To register for a topic, select the session and a registration page will appear. Enter in the required information, making sure that the correct email address is entered.
 - Once you register for a training topic, you will receive the instructions for joining the Webcast training by email. If you are more than 5 minutes late for an appointment, you will not be permitted to join the meeting and will have to register for another class.
 - Bring the Training Outline to each Webcast Training Session.
 - The training schedule runs 3 times per month and you may sign up for as many classes as needed or repeat classes already taken.

References: Below is a link you can use to access Enhancement HelpNet Center resources, which includes the Knowledge Base Article (KBA) Library, Pro Gold i2 Documentation, and Training Webcasts:

<http://secured.progoldi2.com/webcast.aspx>

- The Enhancement HelpNet links are located on the right side of the web page.

Related articles: N/A

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