



# Knowledge Base Article

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Agent Tools web site: [www.viewmylisting9ae.com](http://www.viewmylisting9ae.com)

**Article ID:** 4113  
**Subject:** Online Tutorial: Topic 3 – Agent Setup  
**Last Modified:** October 9, 2007

**Applies to:** Pro Gold i2 3.0

**Issue:** The online tutorials cover the various training topics of Pro Gold i2. The purpose of Topic 3 is to set up the agent profiles in Pro Gold i2. In this topic, Agent and Company Deductions, CrestEDG Import, Office Setup, and Agent Setup will be covered.

**Resolution:** View the online tutorial by clicking on the link below. The tutorial does contain video and audio, so it must be played on a computer that has the ability to play sound.

<http://www.progoldi2.com/training/Topic3/Topic3.asp>

**References:** Below is a link you can use to access Enhancement HelpNet Center resources, which includes the Knowledge Base Article (KBA) Library, Pro Gold i2 Documentation, and Training Webcasts:

<http://secured.progoldi2.com/webcast.aspx>

- The Enhancement HelpNet links are located on the right side of the web page.

**Related articles:** N/A

**Keywords:** Online Tutorial, Topic 3, Agent Deductions, Company Deductions, Office Setup, Agent Setup, 4113