



Knowledge Base Article

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Article ID: 4119
Subject: Online Tutorial: Topic 9 – Accounts Receivable
Last Modified: October 9, 2007

Applies to: Pro Gold i2 3.0

Issue: The online tutorials cover the various training topics of Pro Gold i2. The purpose of Topic 9 is to cover the charging and receipting of payments in the Receivables Tab in Pro Gold i2. In this topic, Charging Agents, Receipting Payments, Printing Invoices, and Credit Memos will be covered.

Resolution: View the online tutorial by clicking on the link below. The tutorial does contain video and audio, so it must be played on a computer that has the ability to play sound.

<http://www.progoldi2.com/training/Topic9/Topic9.asp>

References: Below is a link you can use to access Enhancement HelpNet Center resources, which includes the Knowledge Base Article (KBA) Library, Pro Gold i2 Documentation, and Training Webcasts:

<http://secured.progoldi2.com/webcast.aspx>

- The Enhancement HelpNet links are located on the right side of the web page.

Related articles: 4118

Keywords: Online Tutorial, Topic 9, Charge Agents, Receipt Payment, Print Invoices, Credit Memo, 4119