



Knowledge Base Article

Article ID: 4168
Subject: Pro Gold i2 3.0 LAN (Local Area Network)/Standalone Computer Installation
Last Modified: April 29, 2008
Applies to: Pro Gold i2 3.0

Issue: The installation of Pro Gold i2 requires two steps. The installation of the Pro Gold i2 application (including the computer that will house the database) occurs first, and then the SQL Data Engine will need to be installed only on the computer that will house the database. In order to install Pro Gold i2, an installation CD must be available or the required installation files can be downloaded from Taro Systems. NOTE: The Pro Gold i2 program can also be installed onto a server if the program will be run on the server or accessed remotely.

Resolution: The steps to install Pro Gold i2 3.0 and the SQL Database Engine are listed below:

- **Before installing Pro Gold i2, make sure that the computers meet the system requirements. Note: The computer that houses the database has different requirements from the other workstations.**
- Pro Gold i2 requires access to Taro Systems, Inc. server in order to operate correctly and perform updates. In some cases, the ports required to access Taro Systems, Inc. server are blocked by a router or firewall. Ensure that the following ports are not being blocked (this may require the help of your computer tech):
 - Outbound TCP port 21 (used for FTP Communication)
 - Outbound TCP port 5500-6500 (used for FTP Data Transfer)
 - Outbound TCP port 1433 (used for SQL Server Communication)
- It is highly recommended to start the installation with the PC that will contain the data engine.
 - If the PC that houses the Data Engine is a workstation (not a server), the Windows firewall must be disabled.
- Pro Gold i2 installs a Microsoft Access version 2002 application file. Higher versions of MS Access (i.e., 2003/2007) must be removed prior to beginning the installation and re-installed once it is completed.
- To install Pro Gold i2, insert the installation CD or download the installation files. (If using a CD, skip the next section on downloading the Installation files.)
 - If a CD cannot be located, contact Taro Systems at 888-200-9315 for a replacement.
 - Close all open applications and insert the Pro Gold i2 Installation CD.
- Download the Installation files from Taro Systems.
 - Close all open applications.
 - Open an internet browser and go to the site www.ProGoldi2.com/pginstall/ProGoldinstall.exe
 - A "File Download Security Warning" will appear asking you to Run or Save the file. Select "**Run**".
 - A "Publisher cannot be verified. Are you sure you want to run this software?" message will appear. Click "Run".
 - WinZip Self-Extractor will extract the ProGoldINstall.exe files necessary for installation.
 - An "Open File Security Warning" will appear asking you to run the file. Click "**Run**".
 - The installation menu will appear.
- Install Pro Gold i2 (This step will be performed on all computers that will run Pro Gold, including the computer/server that will house the database.)
 - On the installation menu that appears, click on **Install Pro Gold i2 (Step 1)** to begin the install.
 - The Setup window will display and then disappear.
 - On the "Pro Gold Enterprise Setup Welcome" window, click "**OK**".
 - On the "Pro Gold Enterprise Setup Installation" window, the default directory for installation will appear. Click on the **Computer icon** to start the installation.
 - Note: If the program is being installed on a drive other than the C drive, click "**Change Directory**" to change the installation pathway. Change the letter of the drive to install the program on and click "**Yes**" when prompted to have the directory created. Then click the **computer icon** to continue with the installation.

Information deemed reliable, but not guaranteed. Taro Systems, Inc. makes every reasonable effort to ensure its accuracy. Proprietary Information Protected by Taro Network of Companies, Copyright © 2007 Taro Systems, Inc.

Article ID: 4168

Subject: Pro Gold i2 3.0 LAN (Local Area Network)/Standalone Computer Installation

- The "Setup is checking for necessary disk space" window will appear and disappear.
- Access Runtime will then install. It may take a minute or two to complete and the window will disappear when completed.
- Click "**Continue**" on the "Pro Gold Enterprise Choose Program Group" window.
- The "Pro Gold Enterprise Setup" window will display the progress and disappear when completed.
 - If any Version Conflict messages appear, click "**Yes**".
- On the "Pro Gold Enterprise Setup Completion" screen, click "**Ok**".
- A "Crest Schema Self-Extractor" window may appear and will close when extraction is completed.
- The installation menu will reappear.
- Install Pro Gold Utilities (This step will be performed on all computers that will run Pro Gold, including the computer that will house the database.)
 - On the installation menu, click on **Install Pro Gold Utilities (Step 2)**.
 - The "Pro Gold Utilities Setup" Window appears asking "Do you accept the terms of the pending License Agreement?" for Microsoft Software. Click "**Accept**" to continue.
 - Another "Pro Gold Utilities Setup" Window appears asking "Do you accept the terms of the pending License Agreement?" for Crystal Reports. Click "**Accept**" to continue.
 - A "Copying required files" window will appear and disappear when the copying is completed.
 - A "Downloaded required files" window will appear and disappear when file download is complete.
 - The "Installing .NET Framework 2.0" window will appear and disappear when the file installation is complete. This may take a few minutes to complete.
 - The "Installing Crystal Reports for .NET Framework 2.0" window will appear and disappear when the Crystal Reports installation is complete.
 - The "Windows Installer" window will appear to show the install is being prepared.
 - On the "Pro Gold Enterprise Edition Installation Wizard" screen, click "**Next**" to continue the install.
 - The "Select Installation Folder" screen will appear with a default folder already selected. At the bottom of the screen is an option to install the utilities for yourself or anyone who uses the computer. Make sure "**Everyone**" is selected and click "**Next**" to continue.
 - On the "Pro Gold Utilities Confirm Installation" screen, click "**Next**" to begin the installation.
 - A screen will appear to show that Pro Gold Utilities are being installed.
 - When the installation is complete, the "Pro Gold Utilities Installation Complete" screen will appear. Click "**Close**" to complete the installation and the installation menu will reappear.
- Install Pro Gold FMS Memo (This step will be performed on all computers that will run Pro Gold i2, including the computer that will house the database.)
 - On the installation menu, click on **Install FMS Memo (Step 3)**.
 - A "Total Access Memo 2000" screen will appear to initialize the wise installation wizard.
 - The installation screen will appear and copy files. It will disappear when completed.
 - The "Updating System Configuration" screen will appear and disappear when completed.
 - When the FMS Memo installation is completed, you will be returned to the installation menu.
- Install SQL Database Engine (**This step is only run on the computer that will be housing the Pro Gold i2 database. Do not perform this step on other workstations that will be using Pro Gold i2.**)
 - On the installation menu, click on **Install SQL Data Engine (Step 4)**.
 - The "Choose Drive" window appears. Confirm the drive that the Data Engine will be installed on. By default, the Data Engine is installed on the C drive. If another drive is desired, select that drive from the drop-down before selecting "**Ok**" and continuing with the installation.
 - A message appears to re-verify the drive that the Data Engine is going to be installed on. Verify the drive that is selected and click "**Yes**" to continue.
 - The "Windows Installer" screen will appear to begin the installation.
 - The "Microsoft SQL Server Desktop Engine" screen appears as the MS SQL Server is being configured. The screen will display a countdown of the time remaining and the screen will disappear when the SQL Server Desktop Engine is installed.
 - The installation menu will reappear.

Information deemed reliable, but not guaranteed. Taro Systems, Inc. makes every reasonable effort to ensure its accuracy. Proprietary Information Protected by Taro Network of Companies, Copyright © 2007 Taro Systems, Inc.



Knowledge Base Article

Article ID: 4168

Subject: Pro Gold i2 3.0 LAN (Local Area Network)/Standalone Computer Installation

- Create the Pro Gold i2 database (This step will only be performed once to initially create the database.)
 - On the computer that has the Data Engine installed, locate the Pro Gold i2 program under the Start Menu->All Programs->Pro Gold Enterprise.
 - Select Pro Gold Enterprise to start the program.
 - The "Database Utilities" screen will appear.
 - The Server Name/IP field will already be filled with the designated name/IP address of the computer/server that is housing the database.
 - Ensure that \PROGOLD is entered after the Server Name/IP. If \PROGOLD is not already entered after the Server Name/IP, then add it to the Server Name/IP that is listed in the field. (For example, if TEST is listed as the Server Name/IP, then enter \PROGOLD so that it reads TEST\PROGOLD.)
 - Make note of the Server Name/IP for linking the Pro Gold i2 on other workstations to this database.
 - The User ID and Password are already filled out.
 - Enter the Database Name and Database Key. These items are provided by Taro Systems, Inc. To receive the Database Name and Key, contact Taro Systems' Enhancement HelpNet at support@taronetwork.com and provide the Server Name/IP information with the request.
 - After the Database Key is entered, the "Create DB" button activates. Click "Create DB".
 - A message appears when the database is successfully created. Click "Ok".
 - The "Software Activation" screen appears to activate the Pro Gold i2 software. The Company Name and Phone number must exactly match the information that Taro Systems has on file. Contact Taro Systems at support@taronetwork.com to verify the information on file.
 - Before entering in the Company Name and Phone number, click the "I have read and understand the above warning!" button and then enter the information.
 - Click the "Activate Pro Gold i2" button to activate the Pro Gold i2 software.
 - The login screen will appear. Select "Super" from the username dropdown and click "Continue" to login to Pro Gold i2. (The "Super" is the administrative account. Creating other user accounts and setting passwords are covered during the training process and also explained in the user manual.)
- Link to the Pro Gold i2 database. (This step is performed to link workstations to the created database.)
 - On the computer that just had Pro Gold i2 installed, locate the program under the Start Menu->All Programs->Pro Gold Enterprise.
 - Select Pro Gold Enterprise to start the program.
 - The Database Utilities screen will appear.
 - Enter the Server Name/IP of the database that was noted when the database was created.
 - Enter the Database Name.
 - Click **Connect** to link to the database.
 - Log into Pro Gold i2.
- If prompted to update Pro Gold i2, click "Yes" and a new version will install.
- The installation is complete.

References: Below is a link you can use to access Enhancement HelpNet Center resources, which includes the Knowledge Base Article (KBA) Library, Pro Gold i2 Documentation, and Training Webcasts:

<http://secured.progoldi2.com/webcast.aspx>

- The Enhancement HelpNet links are located on the right side of the web page.

Related articles: N/A

Keywords: Install, CD, Download, Connect, Standalone, LAN, Local Area Network, Installation, 4168

Information deemed reliable, but not guaranteed. Taro Systems, Inc. makes every reasonable effort to ensure its accuracy. Proprietary Information Protected by Taro Network of Companies, Copyright © 2007 Taro Systems, Inc.