



Knowledge Base Article

Free Download Real Estate Software - ProGold i2 web site: www.progoldi2.com
Real Estate Search Engine - ViewMyListing.com web site: www.viewmylisting.com
Search Local Classifieds - www.viewmylisting.com/buy-sale-trade
Agent Tools web site: www.viewmylisting9ae.com

Article ID: 4200
Subject: Realogy SingleEntry Knowledge Base Articles
Last Modified: November 30, 2009

Applies to: Pro Gold i2 3.xx

Purpose: The SingleEntry reporting requires information to be collected and reported in a timely manner and does not require an individual user login to the Crest system. Data must be entered and validated in **Pro Gold i2** and then transmitted to Crest. Review internal processes to ensure required data is collected sooner rather than later. Understanding how the process works will aid implementation efforts. To aid in the understanding and usage of the SingleEntry process, there are several Knowledge Base articles that explain different areas of SingleEntry. This document lists the different Knowledge Base Articles that pertain to the Crest SingleEntry feature.

Process: All of the Knowledge Base Articles that pertain to SingleEntry are listed below:

- SingleEntry Information KBA's:
 - [4096](#)- Preparing for Pro Gold i2 SingleEntry
 - [4160](#)- Online Tutorial: Realogy SingleEntry
- SingleEntry Procedural KBA's:
 - [4084](#)- Procedures for SingleEntry Reporting (Submission to Crest EDG)
 - [4085](#)- Requirements for Successful Transmission of an Agent Record to Crest
 - [4086](#)- Requirements for Successful Transmission of a Listing Property Record to Crest
 - [4087](#)- Requirements for Successful Transmission of a Selling Side Only Property Record to Crest
 - [4088](#)- Requirements for Successful Transmission of an Other Income (OI)/Rental Property Record
 - [4089](#)- Requirements for Successful Transmission of a Cancelled Property Record to Crest
 - [4090](#)- Pro Gold 3.0 SingleEntry Crest Submission Error Report
 - [4091](#)- Manually Adding Images into Pro Gold 3.0 for Crest Submission
 - [4161](#)- Managing Images in Pro Gold i2 3.0 for SingleEntry
 - [4162](#)- Managing Features in Pro Gold i2 3.0 for SingleEntry
 - [4208](#)- Performing the Realogy Export (Crest Submission)
 - [4217](#)- Transmission of an Employee Key Person Record to Crest
 - [4219](#)- Manually Adding Virtual Tours for Crest Submission
 - [4220](#)- Manually Adding Open Houses for Crest Submission
 - [4248](#)- How to Add a New Office for Realogy Single Entry
 - [4249](#)- How to Delete a Property for Realogy Single Entry
- SingleEntry Setup KBA's:
 - [4068](#)- Pro Gold 3.0 Software Updating for New SingleEntry Customers
 - [4069](#)- Pro Gold 3.0 Version Updating for SingleEntry Customers
 - [4171](#)- Recommended Pro Gold i2 Setup Tasks to be Done Prior to the First Crest EDG Import
 - [4187](#)- How to Setup MLS Features for SingleEntry
- SingleEntry Miscellaneous KBA's:
 - [4092](#)- Updating a Property in Pro Gold 3.0 with "This property is permanently un-reportable"
 - [4093](#)- Pro Gold 3.0 Media Error 6017 on Realogy SingleEntry Reporting
 - [4094](#)- Pro Gold 3.0 SingleEntry Properties Missing from Realogy Brand Websites
 - [4191](#)- Crest Error Code -2 "Missing Error Information from Crest"
 - [4235](#)- Realogy Single Entry Error 6027: Cannot Find Corresponding Media Image in FTP Server
 - [4260](#)- How to Identify and Reassign the Crest Results PC

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References: Below is a link you can use to access Enhancement HelpNet Center resources, which includes the Knowledge Base Article (KBA) Library, Pro Gold i2 Documentation, and Training Webcasts:

<http://secured.progoldi2.com/webcast.aspx>

- The Enhancement HelpNet links are located on the right side of the web page.

Keywords: Crest, Realogy Single Entry, KBA, Procedure, Information, Setup, 4200