



# Knowledge Base Article

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Search Local Classifieds - [www.viewmylisting.com/buy-sale-trade](http://www.viewmylisting.com/buy-sale-trade)  
Agent Tools web site: [www.viewmylisting9ae.com](http://www.viewmylisting9ae.com)

**Article ID:** 4206  
**Subject:** How to Link or Relink to a Pro Gold i2 3.0 Database  
**Last Modified:** September 5, 2008  
**Applies to:** Pro Gold i2 3.0

**Issue:** The Pro Gold i2 program consists of two parts; the program itself and the database that stores the data. An installation of the Pro Gold i2 program needs to link to an existing Pro Gold i2 database in order to function. Once the database is placed on the computer/server that will house it, the Pro Gold i2 program needs to link to the database. If the database location is moved or altered, then Pro Gold i2 will need to be relinked to the database.

**Resolution:** The steps to link or relink to an existing database are listed below:

- Pro Gold i2 requires access to Taro Systems, Inc. server in order to operate correctly and perform updates. In some cases, the ports required to access Taro Systems, Inc. server are blocked by a router or firewall. Ensure that the following ports are not being blocked (this may require the help of your computer tech):
  - Outbound TCP port 21 (used for FTP Communication)
  - Outbound TCP port 5500-6500 (used for FTP Data Transfer)
  - Outbound TCP port 1433 (used for SQL Server Communication)
- Locate the Pro Gold i2 database
  - Note: The location of the database must be known and be accessible to the computer linking to it.
  - If the location of the database is not known, open Pro Gold i2 from a computer that already has the program installed and select the options button at the bottom of the login screen.
  - Select **Relink** and click **Yes**.
  - The database utilities screen will appear showing the location of the database.
  - Make note of the Server Name/IP and Database Name.
- Link to the Pro Gold i2 database.
  - Open Pro Gold i2.
  - The Database Utilities screen will appear.
  - Enter the Server Name/IP and Database Name of the database.
  - Select the correct database and click **Select**.
  - Click **Connect** to link to the database.
  - Log into Pro Gold i2.
- Relink to a Pro Gold i2 Database
  - Open Pro Gold i2.
  - Click **Options** on the login screen and select the **Relink** button.
  - Click **Yes** to the prompt.
  - Enter the **Server Name/IP** and **Database Name** of the database.
  - Click **Connect**.
  - Log into Pro Gold i2.

**References:** Below is a link you can use to access Enhancement HelpNet Center resources, which includes the Knowledge Base Article (KBA) Library, Pro Gold i2 Documentation, and Training Webcasts:

<http://secured.progoldi2.com/webcast.aspx>

- The Enhancement HelpNet links are located on the right side of the web page.

**Related articles:** N/A

**Keywords:** Install, Connect, 3.0, Link, Relink, Database, Data File, 4206

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