



Knowledge Base Article

Article ID: 4227
Subject: Forgot ViewMyListing.com User Name and/or Password
Last Modified: February 2, 2009

Applies to: ViewMyListing.com

Issue: A username and password are required to access ViewMyListing.com. The username and a temporary password are generated when the account is first created, and the final password is set when the account is accessed for the first time. If a username and/or password are forgotten, they can be sent to the email address that is on record for the user.

Resolution: Steps for retrieving a username and/or password for ViewMyListing.com:

- Go to www.ViewMyListing.com
- Click on the "Login" link in the upper right corner of the screen.
- Click on the "Forgot User Name or Password" link.
- Enter the email address that is used in you ViewMyListing.com profile
- Click "Submit"
- The user name and password will be emailed to the email address entered.

References: Below is a link you can use to get a copy of the latest user guide:

http://www.viewmylisting.com/downloads/9ae_user_guide.pdf

- Select the link
- View and print the Guide

Related articles: N/A

Keywords: Forgot, User Name, Username, Password, Login, ViewMyListing.com, VML, User ID, Forgotten, 4227