



Knowledge Base Article

Free Download Real Estate Software - ProGold i2 web site: www.progoldi2.com
Real Estate Search Engine - ViewMyListing.com web site: www.viewmylisting.com
Search Local Classifieds – www.viewmylisting.com/buy-sale-trade
Agent Tools web site: www.viewmylisting9ae.com

Article ID: 4267
Subject: Internet Explorer Script Error
Last Modified: March 23, 2010
Applies to: Pro Gold i2 3.xx

Purpose: Provide users instructions to handle the <http://www.viewmylisting.com/homes-for-sale> script error. The www.viewmylisting.com/homes-for-sale website uses the Google Analytics functionality which must be loaded under the Internet Explorer Trusted sites zone in order for the link to work.

Procedure: Update to the latest version of Internet Explorer (i.e., Version 8). Listed below are the steps to add Google Analytics and Pro Gold functionality to the Trusted sites zone area in Internet Explorer:

● **Step 1: Remove Google Analytics from Restricted sites zone**

- Open **Internet Explorer**
- Click the **Tools** option on the menu
- Select **Internet Options** in the dropdown list
- At the **Internet Options** screen, select the **Security** tab
- Click the **Restricted sites** icon (**Red restricted** symbol)
- Click the **Sites** button
- Check the **Websites:** area for the following entry: **http://*.google-analytics.com**
- If present, select the entry
- Click the **Remove** button
- Click the **Close** button
- Click **OK** to close **Internet Options** screen

● **Step 2: Add sites to Trusted site zone**

- Open **Internet Explorer**
- Click the **Tools** option on the menu
- Select **Internet Options** in the dropdown list
- At the **Internet Options** screen, select the **Security** tab
- Click the **Trusted sites** icon (**Green checkmark**)
- Click the **Sites** button
- Make sure the **Require server verification option (https:) for all sites in this zone option** is not checked
- In the **Add this website to the zone:** field

http://*.google-analytics.com
<http://www.progoldi2.com>
<http://viewmylisting.com>
<http://support.progoldi2.com>
<http://tkb.progoldxp.com>
<http://taronetwork.com>
<http://www.vml1.com>
<http://agents.viewmylisting.com>

- Click the **Add** button
- Click the **Close** button
- Click **OK** to close **Internet Options** screen

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References: Below is a link you can use to access Enhancement HelpNet Center resources, which includes the Knowledge Base Article (KBA) Library, Pro Gold i2 Documentation, and Training Webcasts:

<http://secured.progoldi2.com/webcast.aspx>

- The Enhancement HelpNet links are located on the right side of the web page.

Related articles: NA

Keywords: Internet Explorer, Script Error, Restricted Site, Trusted Site, 4267