



Knowledge Base Article

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Article ID: 4269

Subject: Refresh/Reset PC Connection to Pro Gold i2 Database

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Applies to: Pro Gold i2 3.xx

Purpose: Provide users instructions how to refresh/reset their connection to the Pro Gold i2 database.

Procedure: Listed below are the steps to re-link to the Pro Gold i2 database.

- **Step 1:** Do the following to re-link to the database:
 - Make sure all other PC's are out of Pro Gold i2
 - Login to Pro Gold i2
 - At the **Main Menu**, select the **Settings and Utilities** option
 - Click the **Link to Another Database** icon
 - Click **Yes** to the **Change Active Companies** prompt
 - At the **Database Activation** screen:
 - Place check in box of option: I do not have a registration code and need to manually connect to an existing database
 - Verify/enter ServerName / IP: StationName\progold,????
 - User ID and Password: Leave as is
 - Verify/enter Database name: ProGoldSQL_xxxxxx
 - Click Connect button to activate and launch Pro Gold
- **Step 2:** Login and verify program version # and database version #
 - Login into Pro Gold i2 and verify the program version 3.09.xxxx
 - Do the following to verify your Front End and Back End versions are the same:
 - Select the Settings and Utilities menu option
 - This tab will display your system information
 - Front End Version should be 3.09.xxxx
 - Back End Version should be 3.09.xxxx

References: Below is a link you can use to access Enhancement HelpNet Center resources, which includes the Knowledge Base Article (KBA) Library, Pro Gold i2 Documentation, and Training Webcasts:

<http://secured.progoldi2.com/webcast.aspx>

- The Enhancement HelpNet links are located on the right side of the web page.

Related articles: N/A

Keywords: Connection, Database, Re-link, Refresh, Reset, 4269

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